



Community Impact Report

2025

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Our Purpose



OUR VISION

Everyone Achieves Financial Well-Being



OUR MISSION

Bringing Humanity to Financial Services



OUR VALUES

We are People-Centric, Curious, Inclusive, Collaborative, and a Trusted Partner

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2025 Year In Review

JUSTIN MARTIN President/CEO, TAPCO Credit Union

TAPCO was formed 92 years ago by nine City of Tacoma employees who weren't being served by the traditional financial system. They believed that through community coming together in support of community, we could create a better system. One that allowed all, not just some, to prosper. We are still driven by these ideals, and we are proud to share with you how we continue to embody this spirit in our 2025 Community Impact Report.

This year, we dove even further into our vision of "Financial Well-Being for All." Throughout this report, you will read about some of the partnerships created with non-profits and schools to provide the needed financial literacy curriculum as well as tailored products/programs to help more in our community feel in control of their financial lives.

Over this past year, we have continued and furthered, our focus on building general wealth through support of affordable

housing and small businesses. We are excited to work with non-profits such as HomeSight and the Evergreen Impact Housing Fund, to bring innovative solutions and access to affordable housing in our community.

You will also learn about the work we are doing with non-profits, such as Tabor 100, to provide small business loans to historically underserved segments of our community.

Looking forward to 2026, we will continue to lean into this community-based approach, with some innovative new programs rolling out in partnership with Tacoma Public Schools, as well as other value-aligned organizations. We will continue to show up for you, our members, in building a stronger community for us all!

Thank you for being a member of TAPCO, as your membership is what allows this work to occur.

2025 at a Glance

216

EV loans funded in Pierce County

84%

of members' deposits were loaned back out to our members

55%

of loans provided by TAPCO were given in Pierce County

91

years of dedicated service provided to our members and community

\$118,450

in donations and sponsorships invested in the community

9

credit builder loans were given to Pierce County businesses

2,593

loans given in Pierce County

\$25,000

awarded in scholarships to college students

276

credit builder loans given to Pierce County borrowers

\$65,918,456

total amount given in member loans to Pierce County residents

\$5,799,955

total amount of business loans given in Pierce County

Everyone Achieves Financial Well-being

TAPCO's community engagement model focuses on meeting individuals at critical transition points and pairing education with direct access to financial tools. Across youth entrepreneurship, workforce development, matched savings, and reentry support, our approach is consistent: removing barriers, building financial capability, and

providing immediate access to safe, affordable banking solutions. We not only teach financial principles, but we also create direct pathways for participants to open accounts and begin building financial stability.



Building Financial Wellness Through Access and Education

BizKid\$ Partnership and Real-World Learning Experience

In October 2024, students received copies of How to Turn \$100 into \$1,000,000. Throughout November and December, the book was integrated into classroom instruction, reinforcing lessons around saving, investing, and ownership.

In January 2025, TAPCO extended that learning through a community field experience. Students visited Bluebeard Coffee Roasters, Grit City Books, TAPCO Credit Union, Nerd Alley 3D Printing, Stargazer Comics, and Elegant Octopus Games. Each business shared insight into revenue models, operating expenses, and customer engagement strategies.

Beyond instruction, families were introduced to youth savings accounts and accessible banking options, with TAPCO funding the first \$100, to start their journey towards financial wellness, creating an opportunity to translate financial lessons into real accounts and early asset building.



Savings Era: Helping the Next Generation Start Strong

In 2025, TAPCO launched the “Savings Era” youth savings campaign to encourage young members and families to begin building strong financial habits early. The campaign focused on helping youth start saving while giving families the tools and encouragement to support financial learning at home.

As part of the campaign, TAPCO offered a \$25 savings match for new youth accounts, resulting in 254 new accounts opened. TAPCO also experienced its two highest months of direct membership growth during this period.

The campaign extended beyond traditional marketing into the community. TAPCO partnered with Grand Cinema to showcase the campaign during the Outdoor Movie Series, introducing the message to families at community events. Affinity partners also helped share the campaign through their newsletters, expanding its reach to educators, employees, and local organizations.

Inside branches, the campaign created opportunities for conversations with members and families about the importance of saving early and building financial confidence over time.

Savings Era reflects TAPCO's ongoing commitment to financial education and youth engagement, helping young members and families build strong financial habits for the future.

Savings Era reflects TAPCO's ongoing commitment to financial education and youth engagement. By helping young members start saving and supporting families in building healthy financial habits together, TAPCO continues investing in the long-term financial well-being of the communities it serves.



VISION IN ACTION

TAPCO's Memorial Scholarship

TAPCO Credit Union is, above all, committed to serving those who serve our local community. In that spirit, we proudly offer our scholarship program to honor the memory of Jeanne Werner-Spaulding Memorial and Richard J. Williams, both of whom are distinguished former TAPCO Board Members who worked tirelessly to support important causes in our community.

In their memory, and through our scholarship program, we are proud to award nine students pursuing higher education with a \$2,500 scholarship award each for a total of \$22,500 awarded to local students earning degrees and/or vocational certificates. We also continued our longstanding partnership with Tacoma Community College and have provided them with \$2,500 in scholarship funds to award on TAPCO's behalf.

In Honor of Jeanne Werner-Spaulding

Jeanne Werner-Spaulding, a respected member of the Tacoma business community, was known for her dedication to the Humane Society for Tacoma and Pierce County, where she served for over 30 years, contributing significantly to its growth and success. She was a great supporter of SAWA, the Society for Animal Welfare Administrators, an active member of Rotary, and served for many years on the Board of Directors for the TAPCO Credit Union. This scholarship program Honoring the enduring legacy of a veteran leader, trailblazing woman in the animal welfare profession and longtime TAPCO Board Member.

In Honor of Richard J. Williams

Honoring the enduring legacy of Mr. Williams and his unwavering commitment to justice, service, and leadership. Richard J. Williams served the Tacoma Police Department (TPD) for over 27 years, retiring at the rank of captain in 1998. Throughout his distinguished career, he demonstrated remarkable courage, earning two Medals of Valor for acts of heroism. While climbing the ranks in TPD, Richard found time to be a member of the TAPCO Credit Union Board of Directors, even being elected Chair for a period of time. In all, he devoted 24 years of service to TAPCO as a Board Member.



Scholarship Winners

In 2025, TAPCO Credit Union proudly continued its commitment to education by awarding scholarships to support local students in their academic journeys. Annually, we provide nine scholarships of \$2,500 each to students pursuing bachelor's degrees or vocational training, recognizing their leadership, dedication to public service, and commitment to making a positive impact in their communities. In addition, TAPCO partners with Tacoma Community College to offer an additional \$2,500 scholarship, further expanding access to higher education. Through these efforts, we remain dedicated to empowering the next generation and fostering financial well-being for all.



Anthony Adeniran



Brody Ann Amer



Mariah Lynn Bardole



Isha Abdulahi Hussein



Cassidy Rose Kauppila



Megan Grace Rammell



Marlie Dawn Sloan



Tianna Marie Stevens



Brooke Woods

VISION IN ACTION

Connecting Classrooms to Career Pathways

Through partnerships with local schools and colleges, TAPCO is helping students see what their future could look like beyond the classroom. One example is the ongoing collaboration between Wainwright Intermediate School and Tacoma Community College (TCC), now in its second year.

This initiative introduces students to college and career environments through hands-on experiences that bring learning to life. Wainwright students visited the TCC campus for a full day of exploration, walking from their school to the college and participating in activities designed to spark curiosity and expand their understanding of possible career paths.

Students spent time in the TCC Information Technology building, where they took part in interactive technology exercises and problem-solving activities led by faculty and staff. The visit also included time exploring other academic departments and learning about different programs available at the college.



A stop in TCC's medical training area gave students a chance to see simulation technology used in healthcare education, which quickly became a highlight of the day.

The experience also included a panel of community leaders who shared short stories about their career journeys and the choices that helped shape their paths. Speakers included TAPCO President and CEO Justin Martin, attorney Zach Hansen, optometrist Dr. Spencer Garlick, and local business owner Steven Salamone. Each shared insights about the importance of education, perseverance, and developing both technical and interpersonal skills.

By connecting students to real college environments and professionals from a range of industries, this partnership helps students begin to imagine their own futures and understand the steps needed to reach their goals. Initiatives like this are part of TAPCO's broader commitment to supporting education and creating opportunities that help the next generation build confidence, capability, and long-term success.



VISION IN ACTION

TAPCO Donation Supports New TCC EMS Lab

TAPCO made a \$75,000 investment to support construction of the new Emergency Medical Services Lab at Tacoma Community College. In recognition of this commitment, the ambulance bay within the new EMS lab bears the TAPCO Credit Union name.

"We are thrilled to support the new EMS Lab at Tacoma Community College and to continue building on our long-standing relationship with both the college and first responders in our community," said Justin Martin, President and CEO of TAPCO Credit Union. "TCC is a leader in creating equitable pathways to education, and this new lab is a powerful example of how the college invests in programs that prepare students for meaningful, in-demand careers."

Located adjacent to the Harned Center for Health Careers, the lab houses a dedicated TCC ambulance and expands the classroom into a hands-on transport sim-

ulation. Students train in realistic emergency response scenarios within a controlled, career-focused environment.

This investment reflects TAPCO's long-standing partnership with Tacoma Community College and continued support of first responder career pathways. By contributing to advanced training infrastructure, TAPCO helps expand access to in-demand professions while strengthening the health and safety workforce across our community.

"TAPCO's generous gift is a powerful affirmation of our shared commitment to student success and community well-being," said Emily Mendez-Bryant, Executive Director of the TCC Foundation. "Their support helps equip even more students with the tools and technology they need to serve our community with skill and compassion."

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EMILY MENDEZ-BRYANT

Executive Director, TCC Foundation



Engaging the Next Generation of Business Leaders

TAPCO recently welcomed the Multicultural Society from the University of Washington Tacoma's Milgard School of Business to its headquarters for a visit focused on leadership, community impact, and the future of financial services.

The student-led organization, which brings together future business leaders committed to inclusion and community engagement, spent time meeting with members of TAPCO's leadership team and learning about the credit union's role in the community. The visit included a tour of the headquarters and conversations about how financial institutions can create meaningful impact beyond traditional banking services.

Throughout the visit, students and TAPCO leaders discussed topics including financial services, community partnerships, and how values such as diversity, equity, inclusion, belonging, and accessibility show up in everyday work. The exchange created space for open dialogue about the evolving role of business leaders and the importance of building organizations that reflect and serve the communities around them. For many of the students, the visit offered an opportunity to connect classroom learning with real-world leadership



experiences. They heard directly from professionals about career pathways, the importance of community involvement, and how mission-driven organizations can play a role in strengthening local communities.

Experiences like these help students expand their professional networks, explore potential career paths, and gain a deeper understanding of how businesses can contribute to positive community impact. By welcoming student groups and engaging with emerging leaders, TAPCO continues to support the next generation of professionals who will shape the future of business and community leadership.



VISION IN ACTION

Financial Wellness Workshops Across the Community

Financial wellness workshops remain one of the most direct ways TAPCO supports individuals and families across the community.

For the past three years, Richard Stirgus, Vice President of Community Relations, has led Budget 101 and Credit 101 workshops throughout the region. These sessions focus on the foundational building blocks of financial well-being, offering practical, easy-to-understand guidance on managing money, building credit, and planning for the future.

The workshops are designed to be approachable and accessible, creating a space where participants can ask questions and learn without judgment. By meeting people where they are and providing real-world tools they can apply immediately, these sessions help individuals build confidence and take meaningful steps toward financial stability.

Together with community partners and local organizations, TAPCO continues expanding these workshops to reach more people, helping ensure financial education is accessible to anyone who wants to strengthen their financial future.

The impact of these workshops continues to grow each year. In 2025, that progress looked like this:

62 Financial
Workshops

15 Community
Organizations

650 Overall
Participants



Building Financial Wellness Through Inclusion

United Way Matched Savings Program

Through the United Way of Pierce County MESA program, TAPCO supports participants in building structured savings through matched accounts. Participants deposit funds while earning matching contributions tied to program milestones.

This partnership connects financial education with direct account access, helping individuals save for goals such as education, housing, or small business development, while expanding access to safe banking services across Pierce County.



Pierce County District Court

TAPCO partners with the Pierce County District Court to provide financial education within the Day Reporting Program. This program offers an alternative pathway for court-involved individuals through structured classes and a six-week life-skills curriculum.

TAPCO leads Budget 101 workshops that focus on money management, spending habits, and financial decision-making, helping participants build tools for long-term financial stability.

Justice Impacted Workshops

TAPCO offers financial education workshops designed for individuals returning from incarceration. Sessions focus on Budgeting 101 and Credit 101, providing practical guidance on managing money, understanding credit, and building responsible financial habits.

Participants are also supported in opening accounts and accessing safe, affordable financial services, helping reduce barriers to financial reentry.



Partnering with CJK Community Homes

TAPCO provides financial wellness workshops to residents of CJK Community Homes, a nonprofit focused on safe and affordable housing. Financial education is part of a broader support system that includes case management and onsite services.

In October 2025, TAPCO hosted Credit 101 and Budgeting 101 workshops at the Main Branch, offering small-group sessions with opportunities for discussion and individualized guidance.



Seattle Central College PACT Training Program

Through a partnership with Seattle Central College's Pre-Apprenticeship Construction Training Program, TAPCO supports individuals entering skilled trades. Workshops focus on budgeting, credit fundamentals, and managing income growth.

Participants also have the opportunity to open checking and savings accounts, providing tools to manage income and establish financial habits early in their careers.

Bringing Humanity to Financial Services

TAPCO's community engagement approach reflects our belief that we are a community organization that happens to offer financial services. We focus on meeting people where they are and supporting the overall well-being of the communities we serve. Across community health efforts, local partnerships, and regional collaboration, our approach is consistent: building relationships,

fostering trust, and creating opportunities for connection beyond traditional financial services.

We not only provide financial tools, but we also show up alongside our community, encouraging participation, supporting shared spaces, and working together to strengthen our region.



MISSION IN ACTION

Showing Up for Our Community

Ready Before the Call: A Partnership That Saves Lives

On January 27, 2025, the Tacoma Fire Department began performing pre-hospital blood transfusions in the field. For trauma patients, early access to whole blood can mean the difference between life and death. Within weeks, first responders were already seeing improved outcomes.

There was one challenge. O+ low-titer whole blood is limited, and maintaining supply depends on consistent local donations. To protect this lifesaving capability, the department partnered with Bloodworks Northwest, the sole supplier to local hospitals that keeps donations in Washington. Through Tacoma Firefighters Local 31, Bloodworks approached TAPCO Credit Union to host recurring blood drives.

With a large, accessible lot on 19th Street, TAPCO said yes.

From July through December 2025, TAPCO hosted monthly drives, creating a reliable donation site during a statewide shortage. In 2026, the partnership expanded to a full-year schedule.

What began as a location request became a steady community response. Members, employees, firefighters, and neighbors stepped forward to donate, helping ensure blood collected here stays here.

This partnership reflects a simple principle. Community impact is not just about programs. It is about readiness. When first responders, healthcare providers, and local institutions align before a crisis, lives are protected when it matters most.



8

**Blood drives
hosted in 2025**

100

**Units of blood
collected**

33

**First-Time
Bloodworks
Donors**

114

**Donors
registered for
TAPCO Blood
Drives**

MISSION IN ACTION

Tot Lot Sign Renovation

The Gene Goodwin Memorial Tot Lot in Fircrest has a fresh new look thanks to a recently completed sign renovation project, proudly sponsored by TAPCO Credit Union.

Located near our Main Branch, the Tot Lot has long been one of the most frequently used parks in the community, offering safe outdoor play opportunities for children aged 1-6. With a fully fenced play area, picnic tables, restrooms, and now a refreshed entrance sign, the park continues to serve as a welcoming space for families.

The Tot Lot itself has deep community roots. Originally built in 1973 by the Fircrest Kiwanis Club, it was later dedicated in the 1990s to honor Gene Goodwin, a long-time Kiwanis member who was deeply active in both the club and the community. The City of Fircrest recognized the need to replace the aging sign and enhance the park's visibility.



TAPCO partnered with the City to help finance the new design, which now stands as both a tribute to Gene Goodwin's legacy and a symbol of the community's commitment to preserving family-friendly spaces.

The updated sign also complements the park's newest addition, Murphy, the 7-foot-tall carved bear mascot unveiled earlier this year. Together, these improvements highlight the care and investment being made to ensure Fircrest parks remain vibrant gathering places.

Opportunity Knocks Live

Opportunity Knocks Live is a national tour based on the PBS reality TV show. In one day, it brings together local organizations, financial experts, and community resources to help individuals and families move forward. Through partnerships with TAPCO, United Way, and local credit unions, more than 500 community members connected to support for housing, employment, and financial stability. For many, the impact was immediate. For one participant, it became a turning point.

In 2019, Shatone was told she would never walk again. A rare muscle disease took her mobility and continues to affect her organs. Her income dropped to \$1,200 per month in disability benefits. Medical debt led to bankruptcy, and her credit score fell to about 503.

Payday lenders stepped in where others would not. A \$900 loan grew toward \$4,500. Three high-cost balances drained more than \$400 each month. But that is only part of the story. While managing her illness, Shatone earned her bachelor's degree and launched a nonprofit after struggling to afford medical equipment herself. Today, she refurbishes and delivers wheelchairs, hospital beds, and supplies at no cost to elderly and unhoused neighbors.



While she needed help, she did not need charity. She needed a fair path forward. TAPCO approved a \$2,300 unsecured debt consolidation loan to eliminate the predatory balances. Her new payment is about \$115 per month for 24 months. Her monthly obligations dropped by \$311.45. *This is community banking with measurable results.*

Building Generational Wealth

Homeownership is one of the most powerful ways families build stability and generational wealth. But for many individuals and first-time buyers, especially those in historically underserved communities, that path is not always easy to access.

Through our Social Impact Banking strategy, we are working with community partners to help remove barriers and expand access to homeownership across our community.

One key effort is our developing partnership with HomeSight, a nonprofit Community Development Financial Institution that supports low- and moderate-income homebuyers across Washington state. HomeSight provides education, financial counseling, and lending programs designed to guide first-time buyers through the homebuying process. Many participants can access purchase assistance, including low-interest loans and down payment support.

As part of this partnership, we are creating 245 units of affordable workforce housing through the purchase of mortgage loans originated through HomeSight programs. This allows HomeSight to reinvest capital back into the community and support more homebuyers, while we help strengthen pathways to affordable homeownership.

We have also committed \$1 million through the Evergreen Impact Housing Fund to support the Kendrick Landing development, further expanding housing access locally.

Together, these efforts reflect our commitment to financial inclusion and creating more opportunities for individuals and families to achieve homeownership.



MISSION IN ACTION

Expanding Business Banking to Support Local Growth

Small businesses are a vital part of a strong and thriving community. As one of the oldest financial institutions in the region, TAPCO Credit Union continues to evolve its business banking services to better support local businesses at every stage of growth.

Guided by its Social Impact Banking model, focused on people, planet, and prosperity, TAPCO is expanding its commitment to small businesses by developing solutions that meet real needs and create long-term opportunity. This includes continued investment in commercial lending, with plans to grow offerings such as small business commercial and industrial loans.

In 2025, TAPCO introduced new business banking products designed to provide flexibility and value for business owners. Additions include Business Money Market and Certificate of Deposit options. TAPCO made updates to its business banking experience to better support business members.

These enhancements focus on improving how information is presented, making it easier to understand available options and take next steps. The updates also aim to create clearer visibility into key details and simplify how business owners connect with the appropriate resources.



In addition, TAPCO refined its business account offerings to create a more streamlined experience. These changes are designed to improve clarity, reduce complexity, and make business banking more accessible and easier to navigate.

Supporting this growth is Curtis Brooks, Vice President of Commercial Lending and Deposits, who brings 15 years of experience across banks, credit unions, and fintech organizations. Under his leadership, TAPCO continues to strengthen its role as a trusted partner in commercial real estate financing, delivering tailored solutions across multifamily, office, retail, mixed-use, and industrial properties.

Brooks emphasizes the importance of access and guidance in supporting small business success: “Access to capital and a trusted advisor are key to any

successful small business. Opening those doors for some and keeping them open for others will be our North Star. Coming from a family of small business owners, I’ve seen how one successful business can uplift a family, then a neighborhood, and ultimately an entire community.”

TAPCO’s commitment to expanding access to capital is also reflected through its partnership with Tabor 100. Tabor 100 works to make funding more accessible for small business owners by offering low-interest loans with fewer requirements than traditional banks, helping businesses free up cash, reduce debt, and build stronger credit. Through this partnership, TAPCO serves as a financial intermediary, helping facilitate access to these resources while providing the banking services that support long-term business growth.

“
Access to capital and a trusted advisor are key to any successful small business. Opening those doors for some and keeping them open for others will be our North Star. Coming from a family of small business owners, I’ve seen how one successful business can uplift a family, then a neighborhood, and ultimately an entire community.”

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CURTIS BROOKS

VP, Commercial Lending and Deposits

Community Events in 2025

Throughout the year, TAPCO Credit Union showed up across Pierce County through community events, partnerships, and volunteer efforts. From signature events like our Easter celebration, free Santa photos, and Shred Days to local festivals, resource fairs, and neighborhood gatherings, we stayed focused on being present, accessible, and engaged.

We partnered with local organizations, schools, and community groups to support events that bring people together, provide resources, and create opportunities for connection. Our team participated in youth events, cultural celebrations, and community resource fairs, helping connect individuals and families with tools, support, and information.

These efforts reflect our ongoing commitment to building relationships, supporting local initiatives, and staying connected to the communities we serve.



582

Hours worked
by TAPCO staff in
community

38

TAPCO staff
worked events

155

Community
events

32

Organizations
supported

MISSION IN ACTION

Expanding Our Commitment

In May 2025, TAPCO Credit Union expanded its presence in the local community with the opening of its newest branch in Frederickson. Located at 176th Street East and Canyon Road, the 5,200-square-foot branch reflects continued investment in the communities where members live and work.

The new branch replaces the previous Canyon Crossing location and was designed to provide greater access, convenience, and connection for the growing Frederickson area. The space includes drive-up service, walk-up and drive-up ATMs, and a night deposit box. A dedicated community room will host local organizations, workshops, and events.

“We are excited to further our commitment to the Frederickson community through the opening of this new branch,” said Justin Martin, President and CEO. “With a relationship-focused design, dedicated community space, and room for a local business, this location was built to be a catalyst for positive change.”

The grand opening brought together members, community partners, and local leaders, including Pierce County Executive Ryan Mello, who recognized TAPCO’s ongoing support of the community.

Branch Manager Elizabeth Stewart and her team welcomed guests throughout the day, offering tours and connecting with neighbors. Their focus reflects the purpose of the branch: creating a welcoming place where members can access financial guidance, open accounts, secure loans, and plan for their future.

Later in 2026, the location will welcome a Cutters Point Coffee café and drive-thru, adding convenience and strengthening a local partnership.

The Frederickson branch reflects TAPCO’s continued commitment to expanding access, strengthening partnerships, and creating spaces where members and neighbors can connect, learn, and grow.



How we Live Our Values

TAPCO's values guide how we show up for our members, our partners, and each other. They shape the way we listen, how we make decisions, and how we create experiences that are inclusive, respectful, and centered on people. Across every interaction, our approach is consistent: leading with curiosity, acting with integrity, and working collaboratively to support the needs of our community.

We do not just define our values, we live them through our actions, building trust, strengthening relationships, and creating a sense of belonging for those we serve.



VALUES IN ACTION

Building Trusted Partnerships

TAPCO's partnership with Tacoma Public Schools did not start at the district level. It began with a few schools looking for more than a one-time presentation. They wanted students to be prepared for real life.

We introduced Budgeting 101, Credit 101, and practical financial education built on real-world application. Students participated in hands-on learning, field experiences, and honest conversations about money, credit, and decision-making. These were not abstract concepts, but skills they could use right away.

The response was clear. Students were engaged. Educators wanted to expand the work. The impact extended beyond the classroom, and the partnership grew.

What started in individual schools is now shaping a broader Affinity strategy. Together, we are building a model that supports students, educators, staff, and families.

Financial education is expanding beyond the school day, creating opportunities for families to engage and for educators to strengthen their own financial well-being. Financial confidence is not built in isolation. It is reinforced at home, modeled by trusted adults, and strengthened when the full support system is aligned. This partnership helps the district prepare students for graduation and life beyond it. It also reflects TAPCO's purpose to build financial capability across generations.

What began in a few schools is evolving into a scalable framework for long-term financial readiness. It prepares students early, supports educators, and invites families into the process. This is not a one-time initiative. It is an ongoing commitment to the financial future of our community.



VALUES IN ACTION

Affinity Partners

TAPCO's affinity strategy embeds financial access within trusted workplace and institutional environments across Pierce County, with a focus on serving those that serve our community. Core partners include MultiCare, Tacoma Firefighters Local 31, and Tacoma Public Schools.

Through these partnerships, TAPCO delivers financial education, onsite engagement, account opening support, credit guidance, and lending solutions tailored to employee and staff needs. By engaging individuals where income is earned and benefits decisions are made, we create direct pathways from education to active banking relationships.

These affinity partnerships advance workforce financial wellness while contributing to sustained membership growth through structured and repeatable engagement channels.



RECOGNITION AND CONTINUED IMPACT

Recognized by Our Community

TAPCO Credit Union was recognized across the South Sound in 2025 for its commitment to member service, innovation, and community impact. These honors, voted on by community members, business leaders, and industry partners, reflect the trust we have built through consistent engagement, meaningful partnerships, and a people-first approach to financial services.

Business of the Year & Best Credit Union

South Sound Business Magazine – Best in Business Awards

Best Credit Union in Pierce County

The News Tribune – Best of Pierce County

Best Credit Union

South Sound Magazine – Best of the South Sound

America's Best Regional Banks and Credit Unions (5-Star Rating)

Newsweek & Plant-A Insights Group



2025 Partnerships

6th Ave. Business District

Asian Pacific Cultural Center

Auburn Public Schools Foundation

Baker Middle School

Birthday Dreams

C.A.V.E Community and Veteran Events

Career Path Services Bank Work\$

City of Fircrest

CJK Homes

Communities in Schools Tacoma

Fircrest Police Department

Franklin Pierce High School

Gig Harbor Chamber of Commerce

Helping Hand House

Hilltop Heritage Middle School

Hilltop Business Association

Institute for Black Justice

Kid Connect of Pierce County

Law Enforcement Youth Camp

Local 31 Firefighters

MultiCare

Our Sister House

Parks Tacoma

Pierce County Day Reporting Program

Pride Gig Harbor

Rainbow Center

Seattle Central College PACT

Sound Outreach

Tabor 100

Tacoma Athletic Commission

Tacoma Community College Foundation

Tacoma Community House

Tacoma Public Library Foundation

Tacoma Public Schools

Tacoma-Pierce County Chamber

United Way of Pierce County

Wainwright Intermediate School

WayOut Kids

WorkSource Pierce

Young Black Homeowners

CONNECT WITH US For Member Updates, Community Announcements & Event Information

 /TAPCOCreditUnion  @TAPCOcu  TAPCO Credit Union **LOCAL** 253.565.9895

For more information on our branch locations go to [TAPCOcu.org](https://www.TAPCOcu.org)



Insured by NCUA

